

Future of Acute Hospital Services in Worcestershire

Patient Public and Stakeholder Advisory Group 10: 27th September 2014

Enclosure

Summary of Documentation to Patient Public and Stakeholder Advisory Group

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Subject:	Pre-consultation engagement update
Mark As:	Public

Summary

This paper aims to ensure that members of the Patient Public and Stakeholder Advisory Group are cognisant of all aspects of the planned pre-consultation engagement.

Risks (where identified)

n/a

Recommendation

The Patient, Public and Stakeholder Advisory Group is asked to

- Discuss and Note the pre-consultation engagement update.

Approval Process

Meeting – PPS Advisory Group

Approved -

Date -

Please tick box to confirm that the documentation takes into account the NHS Constitution

Pre-consultation engagement update

To ensure that we have captured the views of as many different groups as possible before we go out to public consultation, particularly seldom heard groups, the nine protected characteristics and those who will be most affected by the proposed changes, we are undertaking more engagement work.

To date the programme has engaged with:

- Hospital consultants
- Hospital staff
- Pregnant teenagers and mothers
- South Worcestershire CCG patient engagement group
- Speakeasy Now group for people with a learning disability
- Worcestershire Council for Voluntary Youth Services
- Redditch and Bromsgrove CCG Patient and Public Forum

Meetings have been organised with:

- GPs
- Worcestershire Older People's Forum
- Maternity Services Forum
- St Paul's Hostel for the homeless
- Deaf Direct
- GP Patient Participation Groups
- Worcestershire Parent Carers
- Leagues of Friends

We are also in the process of contacting and arranging meetings with groups in the following categories:

- Children and young people
- Older people
- Parents
- Carers
- People with mental illnesses
- People with sensory impairments
- People with learning disabilities
- People with physical disabilities
- BME groups
- Faith groups
- LGBT
- Pregnant women
- Gypsies and travellers (including those on static sites)
- Migrant workers

- Socially deprived people

At each meeting a senior member of the programme team gives an outline of the clinical model and members of the group are asked for their views, positive and negative, and suggestions as to how any negative impacts could be minimised. Any feedback given is noted and will feed into the proposals and our planning process.

Whilst we will make every effort to engage with all of the above groups, we recognise that some might not be interested in the programme.

Feedback to date

We have had good conversations with the groups which have been engaged so far. Feedback to date has included:

- Transport needs must be addressed and the consultation document should have clear indications about what transport options there are for patients and visitors without access to a private car
- The importance of reassuring people that the services are still fully operational and they shouldn't change their current behaviours
- The need for honesty that the proposed clinical model is the one which the county's clinicians believe is the best for Worcestershire residents
- Acknowledge that some people will not agree with or like the proposed model

We are still looking to engage with groups and if any PPSAG members have ideas for groups we should approach please let us know.