

The Future of Acute Hospital Services in Worcestershire Public Consultation Survey

We would like to hear from people who use Worcestershire hospitals, or might need to in the future. Please complete this survey to give us your views. Your feedback is anonymous and will be used to inform our decisions. You don't need to provide contact details unless you would like to give us your views in the future or if you would like to receive a copy of the results of the consultation. For more information on the programme's proposals and the consultation process please visit: www.worcsfuturehospitals.co.uk.

Please complete the questionnaire and send it back to the address below before midnight on 30th March 2017:

**Future of Acute Hospital Services in
Worcestershire, Freepost Plus RTCU-KZKZ-EJZZ,
NHS South Worcestershire CCG, The Coach
House, John Comyn Drive, Worcester WR3 7NS**

1. Please tell us how much you agree or disagree with the following aims for the review of hospital services in Worcestershire.

| | Strongly Agree | Tend to Agree | Not sure / no opinion | Tend to Disagree | Strongly Disagree |
|---|-----------------------|-----------------------|------------------------------|-------------------------|--------------------------|
| To provide high quality health services which deliver the highest standards of care to patients. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| To work within the budget available to deliver services which are as near people's homes as possible. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| To ensure that all services are staffed appropriately to provide safe care at all times. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

2. Please tell us how much you agree or disagree with the following proposals.

| | Strongly Agree | Tend to Agree | Not sure / no opinion | Tend to Disagree | Strongly Disagree |
|---|-----------------------|-----------------------|------------------------------|-------------------------|--------------------------|
| To develop countywide centres of excellence for various planned care services. Some services will be at the Alexandra Hospital (e.g. Orthopaedics) and some at Worcester Royal Hospital (e.g. Oncology) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

| | Strongly Agree | Tend to Agree | Not sure / no opinion | Tend to Disagree | Strongly Disagree |
|--|-----------------------|-----------------------|------------------------------|-------------------------|--------------------------|
| To centralise all inpatient children's facilities at the Worcestershire Royal Hospital | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| To provide better access to home nursing and consultant-led clinics to prevent as many children as possible from being admitted to hospital. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| To centralise all hospital births in the county at the Worcestershire Royal Hospital. Where women would have the choice of midwife or consultant-led care. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| To centralise all emergency surgery at the Worcestershire Royal Hospital | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| To retain Accident and Emergency Departments at both the Alexandra Hospital (adults over 16 years old only) and Worcestershire Royal Hospital. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| To introduce urgent care centres at both hospitals which will treat adults and children 24 hours a day. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

3. Please tell us why you agree with the proposals:

4. Please tell us why you disagree with the proposals:

- | | Yes | No | Don't know |
|--|-----------------------|-----------------------|-----------------------|
| 5a. Do you think the NHS should provide transport services to enable patients, visitors and staff to travel between the three hospital sites? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5b. Do you think the NHS should subsidise the costs of transport to hospital even though this means there would be less money for treatments? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5c. Would you be likely to use a hospital transport service if you or a friend or member of your family were being treated at one of the three Worcestershire hospitals? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 6. (If responded 'Yes' or 'Don't Know' to question 5c.) Which of the following transport services would you be likely to use? | | | |

- | | Likely to use | Not likely to use | Don't know |
|--|-----------------------|-----------------------|-----------------------|
| Community transport which you could telephone to book in advance. Price would depend on the distance travelled. (Example; A return trip from Redditch to Worcester would cost about £27) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Minibus which runs between the Alexandra, Kidderminster and Worcestershire Royal Hospitals which you don't have to book in advance. Price expected to be around £10 each way. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| The 150 bus that runs from Redditch, and Worcester town centres and calls at the hospitals to be increased in frequency to every 60-90 minutes. Price £7 each way | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

7. (If not likely to use any of three services at Q6) Why do you say you would be unlikely to use any of these services? (Tick all that apply)

| | Tick all that apply |
|--|--------------------------|
| They are all too expensive | <input type="checkbox"/> |
| They are not convenient or not quick enough | <input type="checkbox"/> |
| I would rather use a private vehicle (My own or friend's or family's) | <input type="checkbox"/> |
| I would rather use public transport | <input type="checkbox"/> |
| I would rather use a Taxi | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |
| Other (please explain why) | <input type="checkbox"/> |

8. Now thinking about all the proposals in this document, is there anything further that we should consider to improve or enhance the healthcare provided by Worcestershire hospitals?

9. Have you or a close member of your family have used any of the following services in the last year?

Tick any that apply

Emergency services at Worcestershire Royal Hospital

Emergency services at Redditch Alexandra Hospital

Emergency services at Kidderminster Hospital

Maternity Services at Worcestershire Royal Hospital

Maternity Services at Redditch Alexandra Hospital

Maternity Services at Kidderminster Hospital

Children's services at Worcestershire Royal Hospital

Children's services at Redditch Alexandra Hospital

Children's services at Kidderminster Hospital

None of these

Please could you provide some information about yourself? This will help the CCG to ensure we are accessing the views of all sections of the community and to help us to identify any specific issues. Supplying this information is entirely voluntary. Information that is supplied is protected under the Data Protection Act and will only be used for monitoring purposes.

10. What is your gender?

Male

Transgender

Female

Prefer not to say

11. What is your age?

- Under 16 25 - 34 45 - 54 65 - 74
 16 - 24 35 - 44 55 - 64 75+
 Prefer not to say

12. Are you responsible for any children under the age of 18 who live at home with you (even if for only part of the week)?

 Yes No Prefer not to say

13. Are you or your partner pregnant, or planning a pregnancy?

 Yes No Prefer not to say

14. Do you look after, or give any help or support to family members, friends, neighbours or others because of either long term physical or mental ill-health/disability; or problems related to old age?

- Yes No Don't know Prefer not to say

15. Are your own day-to-day activities limited because of a health problem or disability which has lasted or is expected to last at least 12 months?

- Yes, limited a lot Yes, limited a little No Don't Know
 Prefer not to say

16. Does your household have use of a motor vehicle (e.g. car, van, motorbike)?

- Yes No Don't know Prefer not to say

17. What is your sexual orientation?

- Heterosexual /Straight Gay Man Gay Woman / Lesbian Bisexual
 Prefer not to say Other (write below)

18. What is your ethnic origin?

Choose ONE section from A to E, then tick ONE box to best describe your ethnic group or background

A - White

- English / Welsh / Scottish / Northern Irish / British Irish Polish Gypsy or Irish Traveller
- Any other White background, write in: _____

B - Mixed / multiple ethnic groups

- White and Black Caribbean White and Black African White and Asian
- Any other Mixed / Multiple ethnic background, write in: _____

C - Asian / Asian British

- Indian Pakistani Bangladeshi Chinese
- Any other Asian Background, Write in: _____

D - Black / African / Caribbean / Black British

- African Caribbean
- Any other Black / African / Caribbean, write in: _____

E - Other ethnic group

- Arab Any other ethnic group, write in: _____

19. What is your Religion?

- No Religion Christian Muslim Hindu
- Buddhist Jain Jewish Sikh
- Don't know Prefer not to say Other (write below)
- _____

