The Future of Acute Hospital Services in Worcestershire Public Consultation Survey

We would like to hear from people who use Worcestershire hospitals, or might need to in the future. Please complete this survey to give us your views. Your feedback is anonymous and will be used to inform our decisions. You don’t need to provide contact details unless you would like to give us your views in the future or if you would like to receive a copy of the results of the consultation. For more information on the programme’s proposals and the consultation process please visit: www.worcsfuturehospitals.co.uk.

Please complete the questionnaire and send it back to the address below before midnight on 30th March 2017:

Future of Acute Hospital Services in
Worcestershire, Freepost Plus RTCU-KZKZ-EJZZ,
NHS South Worcestershire CCG, The Coach
House, John Comyn Drive, Worcester WR3 7NS

1. Please tell us how much you agree or disagree with the following aims for the review of hospital services in Worcestershire.

<table>
<thead>
<tr>
<th>Aims</th>
<th>Strongly Agree</th>
<th>Tend to Agree</th>
<th>Not sure / no opinion</th>
<th>Tend to Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>To provide high quality health services which deliver the highest standards of care to patients.</td>
<td></td>
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<tr>
<td>To work within the budget available to deliver services which are as near people’s homes as possible.</td>
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</tr>
<tr>
<td>To ensure that all services are staffed appropriately to provide safe care at all times.</td>
<td></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

2. Please tell us how much you agree or disagree with the following proposals.

<table>
<thead>
<tr>
<th>Proposals</th>
<th>Strongly Agree</th>
<th>Tend to Agree</th>
<th>Not sure / no opinion</th>
<th>Tend to Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>To develop countywide centres of excellence for various planned care services. Some services will be at the Alexandra Hospital (e.g. Orthopaedics) and some at Worcester Royal Hospital (e.g. Oncology)</td>
<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>
### The Future of Acute Hospital Services in Worcestershire

<table>
<thead>
<tr>
<th>Proposal</th>
<th>Strongly Agree</th>
<th>Tend to Agree</th>
<th>Not sure / no opinion</th>
<th>Tend to Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>To centralise all inpatient children's facilities at the Worcestershire Royal Hospital</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>To provide better access to home nursing and consultant-led clinics to prevent as many children as possible from being admitted to hospital.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>To centralise all hospital births in the county at the Worcestershire Royal Hospital. Where women would have the choice of midwife or consultant-led care.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>To centralise all emergency surgery at the Worcestershire Royal Hospital</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>To retain Accident and Emergency Departments at both the Alexandra Hospital (adults over 16 years old only) and Worcestershire Royal Hospital.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>To introduce urgent care centres at both hospitals which will treat adults and children 24 hours a day.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>

3. Please tell us why you agree with the proposals:

_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________

4. Please tell us why you disagree with the proposals:

_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________

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5a. Do you think the NHS should provide transport services to enable patients, visitors and staff to travel between the three hospital sites?  

5b. Do you think the NHS should subsidise the costs of transport to hospital even though this means there would be less money for treatments?  

5c. Would you be likely to use a hospital transport service if you or a friend or member of your family were being treated at one of the three Worcestershire hospitals?  

6. (If responded ‘Yes’ or ‘Don’t Know’ to question 5c.) Which of the following transport services would you be likely to use?  

- Community transport which you could telephone to book in advance. Price would depend on the distance travelled. (Example; A return trip from Redditch to Worcester would cost about £27)  
- Minibus which runs between the Alexandra, Kidderminster and Worcestershire Royal Hospitals which you don’t have to book in advance. Price expected to be around £10 each way.  
- The 150 bus that runs from Redditch, and Worcester town centres and calls at the hospitals to be increased in frequency to every 60-90 minutes. Price £7 each way.  

7. (If not likely to use any of three services at Q6) Why do you say you would be unlikely to use any of these services? (Tick all that apply)  

- They are all too expensive  
- They are not convenient or not quick enough  
- I would rather use a private vehicle (My own or friend’s or family’s)  
- I would rather use public transport  
- I would rather use a Taxi  
- Don’t know  
- Other (please explain why)  

8. Now thinking about all the proposals in this document, is there anything further that we should consider to improve or enhance the healthcare provided by Worcestershire hospitals?
9. Have you or a close member of your family have used any of the following services in the last year? Tick any that apply

- Emergency services at Worcestershire Royal Hospital
- Emergency services at Redditch Alexandra Hospital
- Emergency services at Kidderminster Hospital
- Maternity Services at Worcestershire Royal Hospital
- Maternity Services at Redditch Alexandra Hospital
- Maternity Services at Kidderminster Hospital
- Children’s services at Worcestershire Royal Hospital
- Children’s services at Redditch Alexandra Hospital
- Children’s services at Kidderminster Hospital
- None of these

Please could you provide some information about yourself? This will help the CCG to ensure we are accessing the views of all sections of the community and to help us to identify any specific issues. Supplying this information is entirely voluntary. Information that is supplied is protected under the Data Protection Act and will only be used for monitoring purposes.

10. What is your gender?

- Male
- Transgender
- Female
- Prefer not to say
11. What is your age?

- Under 16
- 16 - 24
- 25 - 34
- 35 - 44
- 45 - 54
- 55 - 64
- 65 - 74
- 75+
- Prefer not to say

12. Are you responsible for any children under the age of 18 who live at home with you (even if for only part of the week)?

- Yes
- No
- Prefer not to say

13. Are you or your partner pregnant, or planning a pregnancy?

- Yes
- No
- Prefer not to say

14. Do you look after, or give any help or support to family members, friends, neighbours or others because of either long term physical or mental ill-health/disability; or problems related to old age?

- Yes
- No
- Don’t know
- Prefer not to say

15. Are your own day-to-day activities limited because of a health problem or disability which has lasted or is expected to last at least 12 months?

- Yes, limited a lot
- Yes, limited a little
- No
- Don’t know
- Prefer not to say

16. Does your household have use of a motor vehicle (e.g. car, van, motorbike)?

- Yes
- No
- Don’t know
- Prefer not to say

17. What is your sexual orientation?

- Heterosexual / Straight
- Gay Man
- Gay Woman / Lesbian
- Bisexual
- Prefer not to say
- Other (write below)
18. What is your ethnic origin?

Choose ONE section from A to E, then tick ONE box to best describe your ethnic group or background

A - White

- English / Welsh / Scottish / Northern Irish / British
- Irish
- Polish
- Gypsy or Irish Traveller
- Any other White background, write in: ________________

B - Mixed / multiple ethnic groups

- White and Black Caribbean
- White and Black African
- White and Asian
- Any other Mixed / Multiple ethnic background, write in: ________________

C - Asian / Asian British

- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian Background, Write in: ________________

D - Black / African / Caribbean / Black British

- African
- Caribbean
- Any other Black / African / Caribbean, write in: ________________

E - Other ethnic group

- Arab
- Any other ethnic group, write in: ________________

19. What is your Religion?

- No Religion
- Christian
- Muslim
- Hindu
- Buddhist
- Jain
- Jewish
- Sikh
- Don’t know
- Prefer not to say
- Other (write below)

__________________________
20. Please indicate the nearest town to where you live:

- [ ] Worcester  - [ ] Redditch  - [ ] Bromsgrove  - [ ] Evesham
- [x] Pershore  - [x] Kidderminster  - [x] Tenbury Wells  - [ ] Malvern
- [ ] None of these  - [ ] Don’t Know

21. Please supply your postcode, so we can map where people live in relation to the services?
   *(This will not be linked to you or your health records)*
   [ ] Prefer not to say

22. Do you work for the NHS, or represent an organisation or community group?

- [ ] I work for the NHS
- [ ] I represent an organisation or community group
- [ ] None of these

Thank you for taking part in the Future of Acute Hospital Services in Worcestershire consultation. All responses will be processed by an independent company and put together into a final report for the CCGs to consider. If you would like to be further involved in the process please visit: [www.worcsfuturehospitals.co.uk](http://www.worcsfuturehospitals.co.uk) to find out more about public events and meetings the programme will be attending.